

# DSA NEWSLETTER SPECIAL EDITION



Welcome.

During the summer the club has been busy making improvements around the ground to both comply with the published accessible stadia guidelines and generally improve the matchday experience for our disabled supporters.

In this special edition of the DSA Newsletter we highlight some of the works undertaken.



## Fanzone

*Now with ramp giving access to a variety of food and drink kiosks, BBQ, DJ booth and giant screen.*



## Main Entrance

*Ramped access to reception area. Since this picture was taken a rather striking Eagle logo has been added to the flooring !*



## Main Stand

*Wheelchair bays and carer seats installed in the front row of the main stand. Ponchos available if raining ! In addition there is a new disabled toilet facility to the side of the stand.*

## Whitehorse Lane Stand

*A sensory room has been created below the Whitehorse stand to provide a peaceful and relaxing environment for any fan that may need a break from the stresses and strains of the football being played on the pitch above. Going by last season this could prove to be a popular facility !*

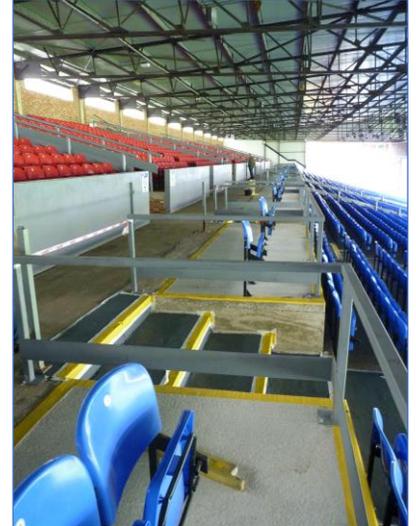




*An example of one of a number of new toilet facilities around the ground.*

### **Arthur Wait Stand**

*Wheelchair and carer bays now extend the full length of the stand. If in the past you have experienced problems with some supporters standing and obscuring your view this may give you the opportunity to select a more favourable position.*



*Accessible low level counters feature at food and drink kiosks around the ground.*

### **Holmesdale Stand**

*In addition to new toilets the Holmesdale now boasts a smart new toilet and changing facility.*

*Also in the Holmesdale, when not being used to broadcast matches, the Sky box will be available as a further sensory room complete with pitch view. Due to access limitations unfortunately the box will not be available to wheelchair users.*



Unfortunately in carrying out some of these works it was brought to the club's attention that the ramps and raised wooden floor in the Holmesdale section did not comply with building regulations and had to be removed. This has resulted in a drop in height of the viewing positions throughout this area. The club believe they have found a solution to this issue and will provide an update shortly.

## **Away Travel**

The DSA is looking to build a database of helpful information around attending away fixtures. This information will hopefully complement any material available on the official club website. Initially this will appear in newsletters or email broadcasts but when we finally manage to pull a website together it will feature on this !

If you have any information regarding attending away games that you consider may be helpful to fellow supporters please contact the DSA and we will look to include it in our database.

Thank you.

## **Liverpool Away Saturday 19<sup>th</sup> August 2017**

*Information kindly provided by Liverpool FC*

There is no limit to the number of ambulant disabled supporter spaces within the ground

Coach parking is a considerable distance from the Anfield Road stand where disabled supporters are situated. There is no shuttle bus provided, however an accessible drop off point is available at Arkles pub (near Anfield Road) where coaches can drop off and pick up fans with mobility issues. Pam Groves has spoken with the coach company and they have agreed to this.

There is NO blue badge parking for away supporters at the ground.  
See council website, <http://liverpool.gov.uk/parking-travel-and-roads/> for parking information.

Food kiosks available to away supporters.

Sports bar available to away supporters up to 2 hours before kick off.

Away disabled toilets do not currently have radar locks fitted \*

Disabled fans are currently accommodated in the home area \*\*

If you require digital audio commentary please contact Liverpool DLO directly on 0151 264 2500 or [disability@liverpoolfc.com](mailto:disability@liverpoolfc.com)

There are currently no changing facilities in the disabled area \*

\* To be addressed in the ongoing stadium development programme

\*\* To be addressed in the ongoing stadium development programme possibly completed by the Palace game