



Season Ticket Waiting List - Frequently Asked Questions

I'm a current Season Ticket holder and want to renew – do I need to join the Waiting List?

No, all 18/19 Season Ticket holders will be given the chance to renew a seat by the 'save your seat' deadline before any other supporters can buy.

How can I join the Season Ticket Waiting List for Season 19/20?

You can join the waiting online at <https://tickets.cpfc.co.uk/waitlist.aspx> or by visiting the Box Office.

How much does it cost to join the Season Ticket Waiting List?

A £10 non-refundable deposit per seat is charged to join the Season Ticket Waiting List, redeemable against the cost of the Season Ticket upon purchase.

After I join the Waiting List, how will I know if I am successful?

If you are successful the Club will contact you by email around two weeks before the Season Ticket Waiting List priority period starts.

If I join the Season Ticket Waiting List, does this guarantee me a Season Ticket for Season 19/20?

No, availability depends on the number of Season Tickets renewed by our current Season Ticket holders. The Club will update supporters who join the Season Ticket Waiting List by email and also confirm arrangements on the Club's website.

Will you tell me how far down the waiting list I am?

Unfortunately, the Club cannot tell you your position on the Season Ticket Waiting List.

Can I buy a place on the Waiting List for myself and a friend/family member?

Each person who wants to join the Waiting List needs their own Palace One account. To purchase a Waiting List place for someone you know, you must have that person added as a 'Friends or family' in your ticketing account.

If I am successful but my friend/family member isn't can I cancel?

Once you purchase your Season Ticket you will have a 14-day 'cooling off period', where you can change your mind and receive a refund of the purchase price of your Season Ticket. The Club cannot guarantee seats together for Season 19/20 as availability will depend the level of renewals. We will however endeavour to assist you in purchasing seats with friends & family.

Will you email me if I am not successful?

The Club will issue a statement if/when Season Tickets are fully sold out, we advise you to keep an eye on the website www.cpfc.co.uk to stay up to date.

Is there a cut-off date to join?

Yes, the final date to join the Season Ticket Waiting List for Season 19/20 is Tuesday 30th April. No further registrations will be taken after this date. The list is first come first served, so we advise you to join as soon as possible.

After I buy my Season Ticket, when will I receive it?

If your application is successful your new Season Ticket will arrive in time for the start of the 19/20 season.

How much will a Season Ticket be for Season 19/20?

Ticket prices will be announced on the CPFC website.

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