

FAN CODE OF CONDUCT



The Premier League and Crystal Palace Football Club are committed to creating a safe, comfortable, and enjoyable sports & entertainment experience. We are proud that through our existence we have been regarded as a champion of fair play both on and off the field.

We are a friendly club and welcome support from all regardless of age, gender, race, nationality, ethnic origin, sexual orientation, religion or disability. We want everyone to feel welcome when they visit Selhurst whether they are our own supporters or supporters of other clubs. Likewise we want to be welcomed when we travel away from home.

We want our supporters to encourage the team but at the same time we want to show respect for our opponents, the match officials, opposition fans and our own staff, stewards and office bearers.

Crystal Palace fans have a right to expect an environment where:

- Players respect and appreciate each and every fan
- Fans will be treated in a consistent, professional and courteous manner by all Club personnel
- Fans will enjoy the football experience free from disruptive behaviour, including foul, offensive, insulting, abusive language or obscene gestures
- Fans will consume alcoholic beverages in a responsible manner
- Intervention with an impaired, intoxicated or underage fan will be handled in a prompt and safe manner.
- Fans will sit only in their ticketed seats and show their season ticket card or ticket when requested
- Fans who engage in anti-social behaviour, fighting, throwing objects or causing distress to any other supporter will be immediately ejected from the game
- Fans who enter the field of play will automatically be ejected and banned from the Club
- Fans are forbidden to smoke in Selhurst Park Stadium
- There will not be any obscene or indecent messages on signs or clothing
- Fans will comply with requests from Club personnel regarding stadium operations and emergency evacuation procedures
- Fans will also be responsible for reporting inappropriate behaviour to a representative of the Club

Club personnel have been trained to intervene where necessary to help ensure that the above expectations are met, and guests are encouraged to report any inappropriate behaviour to the nearest steward.

Fans that choose not to adhere to these provisions or behave in an inappropriate manner bringing the Club into disrepute may be ejected and/or banned from Selhurst. Such fans may receive a lifetime ban or loss of season ticket. In extreme cases fans may be subject to arrest by the police. Crystal Palace Football Club thank you for adhering to the provisions of the Fan Code of Conduct.